

Mastering the basics of the state's new e-filing system

Tips on how to send a file, make a payment and avoid common mistakes

Harris County District Clerk Chris Daniel



From the District Clerk

Everybody has become frustrated while unsuccessfully trying to buy something online or while filling out an e-form. Some of you – I hope it's a minority - may have become similarly frustrated while submitting a file via the state's new portal.

There's nothing worse in today's high-tech saturated world than having your work not reach its target because of digital snafus. I know. I'm a consumer, too.

I asked my staff to put together a Power Point presentation with the aim of providing a simple roadmap for filing documents via the state's system.



Hope it helps!

Sincerely.

Jund (Damel

Harris County District Clerk



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Introduction

The state Supreme Court mandated that the civil and family courts in Harris County accept only e-filings from lawyers as of January 2014.

The state contracted with Tyler Technologies to create and run the e-filing portal <u>eFileTexas.gov</u>, through which all lawyer-submitted files will arrive at district clerks' offices.

All files sent to eFileTexas.gov must be sent via an electronic file service provider (EFSP).

This Power Point presentation is intended to:

- Help filers send files correctly to eFileTexas.gov and the Harris County DCO
- Inform filers on how to set up a payment system
- Describe common filing mistakes and ways to avoid them

The District Clerk's Office does not run eFileTexas.gov or the EFSPs.



Choosing an EFSP

The state requires files to be sent to eFileTexas.gov via an EFSP. You can choose an EFSP from a list found at <u>http://www.efiletexas.gov/service-providers.htm\</u>

Information on the list includes EFSPs' prices and features.

Choose an EFSP that fits your needs. Some offer training videos and webinars.

This presentation will include graphics from the state's EFSP site (<u>https://efile.txcourts.gov/</u>) as an example of an EFSP provider.



Registering with an EFSP

After you choose an EFSP, you will need to designate an employee to serve as your EFSP firm administrator.

The firm administrator should register with the EFSP online.

Each employee in the firm who can file via the EFSP must be signed up. The firm administrator can register employees or employees may register themselves. When registering, lawyers must include their bar numbers. **Be accurate.**



Registering with an EFSP

An EFSP will email passwords to each filer.

The firm administrator must:

- set up a payment method with the EFSP and supply credit card information
- set up a waiver account so the firm may select the fee waiver box when it is applicable



Searching for a case where a filing needs to go

You may search by:

- Case number
- Party name (except for confidential cases)

Advanced Search								
Search by Party	Search by Party Name							
Location*	All Locations		•					
✓ Person	Business							
First Name*								
Middle Name								
Last Name*								
Case Type*	All Case Types		•					
Show Results Sorte	ed by* Case Number -							
Reset	C	Cancel	Search					



Searching for a case where a filing needs to go

You also need to say that you are searching Harris District Clerk in the location field.

Advanced Search							
Search by Party Nar	me						
Location* All	I Locations 🔹						
Person	Business						
First Name*							
Middle Name							
Last Name*							
Case Type* All	I Case Types 🔹						
Show Results Sorted by	y* Case Number ▼						
Reset	Cancel Search						



Searching for a case where a filing needs to go

When filing into an existing case at the Harris County DCO, first find that case on the EFSP site by doing a case number or party name search.

NEW CASE		•	Case Number	Go Advanced Search
NEW CASE	Harris District Clerk	•	201312345	GC Advanced Search

After you have found the case, you will see a folder icon. Click on the icon to file into the case.





Searching for a case where a filing needs to go

The Harris County DCO's civil and family courts store only e-case files (except for sealed files, which continue to be paper files).

The DCO's system is designed to allow e-filings to be submitted from the EFSP via eFileTexas.gov into your specific e-case file at the DCO.



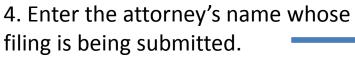
Starting a filing for a new case

On the EFSP site, you will see an icon or link for a New Case. Click it.

1. Select Harris District Clerk as your filing destination.

2. Pick the type of court where your filing is headed, such as civil.

3. Select the type of case, such as breach of contract.



- 5. Under filer type, your choices will be:
- Attorney
- Non-party filer
- Government filer
- Pro-se

Case Information Parties Filinas Summary Enter the Details for the New Case Required fields are bold and have an asterisk (*). Select Location* Harris District Clerk Select Category* Civil Select Case Type* Breach Of Contract Filing Attorney Tracy Hopper Filer Type* Attorney Payment Account* Waiver

For instance, if you are a court reporter submitting a file to a case, you are a non-party filer.



Starting a new filing

Under the payment category, select credit card or waiver when the latter is applicable.

nter the Detail	s for the N	lew Case	
quired fields are bold	and have an ast	erisk (*).	
elect Location*			
larris District Clerk			•
Select Category*			
Civil			•
Select Case Type*			
Breach Of Contract			•
iling Attorney			
Tracy Hopper			•
iler Type*			



Starting a new filing

Make sure that you follow the filing standards mandated by the state Judicial Committee on Information Technology when you submit e-files. Those standards can be found here: <u>http://www.courts.state.tx.us/jcit/standards/Technology%20Standards_v1.3.pdf</u>

Lawyers may be confused because each county can have different case types and categories from which to choose.

On March 21, 2014, the JCIT agreed to standardize the types of cases that will be listed for e-filings. The Harris County District Clerk's Office will begin offering the standard state selection of case types and categories later in 2014.



Entering parties

For a new case, you need to enter the parties. Be sure to select the lead attorney from your firm administration set-up listing.

Harris District C	lerk - Breach Of Contract			
Case Inform	ation 😢 Parties ③ Fi	lings 🕘 Sumn	nary	
inter the D	etails for the Parties	s Involved in	this Case	
Party Type	Name			Attorney
Plaintiff	John Smith			Tracy Hopper
Defendant	John Jones			
ADD PARTY				
ADD PARTY				
Party Type*				Attorney
Defendant	•	✓ Person	Business	
First Name*		Middle		Last Name*
John				Jones
Country*				
United States	s of America 🔹			
Address Line	e 1*			
201 Carlonie				
Address Line 2	2			
City*				
Houston				
State*		Zip Code*		
Texas	•			
Phone				



Entering parties

Harris District Clerk	- Breach Of Cor	ntract	
Case Information	Parties	Filings	Summary

Enter the Details for the Parties Involved in this Case

Party Type	Name			Attorney
Plaintiff	John Smith			Tracy Hopper
Defendant	John Jones			
ADD PARTY				
Party Type*			_	Attorney
Defendant	•	 Person 	Business	
First Name*		Middle		Last Name*
John				Jones
Country*				
United States	of America	•		
Address Line	1*			
201 Carlonie				
Address Line 2	2			
City*				
Houston				
State*		Zip Code*		
Texas		▼ 77002		
Толаз				

Click on "add parties" to add parties.

For an existing case filed with Harris County DCO, the party boxes should appear filled when the case comes up.



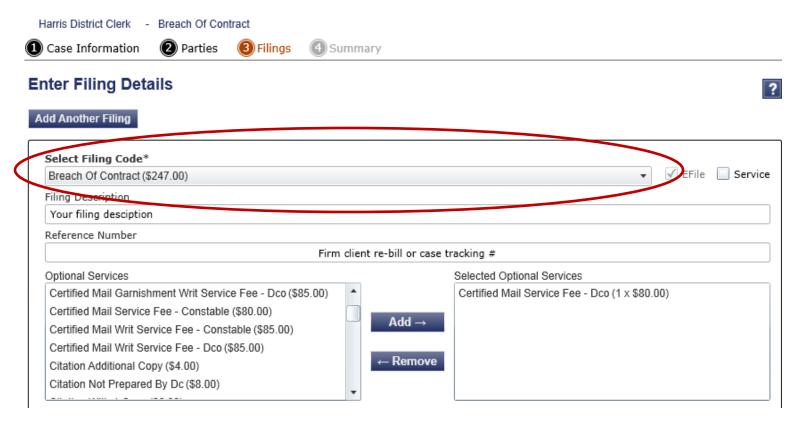


In a class action lawsuit that has hundreds of parties, only the first 200 parties of an existing case will be shown.

You do not have to add the other parties to our system unless they are new parties.



Under Select Filing Code, you say what type of file you are filing. Examples include breach of contract for a new case filing or an answer, a motion, etc., for a subsequent filing action. Please refer to the state JCIT standards for these choices..





Entering filing details

Harris District Clerk -	Breach Of Cor	ntract				
Case Information	Parties	3 Filings	(4) Summ	ary		
Enter Filing Deta	ails					
Add Another Filing						
Select Filing Code*						
Breach Of Contract (\$						👻 🗹 EFile 🗌 Sei
Filing Description						
Your filing desciption	ı					
Reference Number						
			Firm clien	t re-bill or case f	tracking #	
Optional Services					Selected Optional Services	
Certified Mail Garnish	nment Writ Servi	ice Fee - Dco (\$8	5.00)		Certified Mail Service Fee - Dco (1 x \$	80.00)
Certified Mail Service	Fee - Constable	e (\$80.00)				
Certified Mail Writ Se	rvice Fee - Cons	stable (\$85.00)		Add →		
Certified Mail Writ Se	rvice Fee - Dco	(\$85.00)				
Citation Additional Co	py (\$4.00)			← Remove		
	By Dc (\$8.00)					

Under Filing Description and Reference Number, you can enter information that helps you remember something about the filing. The Harris County DCO does not look at these boxes.



?

Entering filing details

In the graphic below, you see two options on the right: **Efile** or **Service**. If the **Efile** box is checked, the filing comes to the Harris County DCO. If the **service** box is checked, the DCO never receives the filing. The filing is sent only to the person or firm whose name and address you provide.

Enter Filing Details

dd Another Filing Select Filing Code*			
Breach Of Contract (\$247.00)			EFile Service
Filing Description			
Your filing desciption			
Reference Number			
Firm	n clie	nt re-bill or case tr	acking #
Optional Services			Selected Optional Services
Certified Mail Garnishment Writ Service Fee - Dco (\$85.00)			Certified Mail Service Fee - Dco (1 x \$80.00)
Certified Mail Service Fee - Constable (\$80.00)			
Certified Mail Writ Service Fee - Constable (\$85.00)		Add →	
Certified Mail Writ Service Fee - Dco (\$85.00)			
Citation Additional Copy (\$4.00)		← Remove	
Citation Not Prepared By Dc (\$8.00)			
		J	



If opposing counsel doesn't receive the filing, you need to contact your EFSP. The DCO has nothing to do with e-deliveries of service.



Optional services vary widely from county to county. Added together, there are 4,500 optional services offered in clerks' offices statewide.

The state likely will standardize the choices found under optional services in September 2014.





The optional services category is important. You need to choose the categories that pertain to your filing because options will determine its cost. Examples of optional services include a demand for a jury trial, a notice to an employer and a citation.

Enter Filing Details

Add Another Filing Select Filing Code* ✓ EFile Service Breach Of Contract (\$247.00) Ŧ Filing Description Your filing desciption Reference Number Firm client re-bill or case tracking # Optional Services Selected Optional Services Certified Mail Garnishment Writ Service Fee - Dco (\$85.00) Certified Mail Service Fee - Dco (1 x \$80.00) Certified Mail Service Fee - Constable (\$80.00) Add \rightarrow Certified Mail Writ Service Fee - Constable (\$85.00) Certified Mail Writ Service Fee - Dco (\$85.00) ← Remove Citation Additional Copy (\$4.00) Citation Not Prepared By Dc (\$8.00)

Documents



Entering filing details

Next, you need to provide information about your "Lead Document." In the Description field, write the exact title you have given the filing, such as "Original Petition of John Doe." Do not use the same title that you have given the PDF.

Boodinionito				
Lead Document* 🕕	test document.pdf 90.2 طائل			*
	Description*	Securi	ty*	
	Original Petition	New C	ase Filings	•
Attachments 🕕	Add More Documents			
	case information sheet.pdf 141.4 kb			**
	Description*	Securi	ty*	
	case information sheet	Civil C	ase Information Sheet	•

The state EFSP site automatically copies the title of the PDF filing. The DCO was unsuccessful in persuading the state EFSP to stop copying the PDF title into the Description field. So if you use the state EFSP, the PDF title of your filing will automatically be copied into the Description box.

Delete that PDF title, and put in your exact document title (from the first page of your document).



Entering filing details

In most counties, the Security field will give you two options: Public Document or Data Sensitive Document.

Documents

Lead Document* 🕕	test document.pdf 90.2 kb		X
	Description*	Security*	
	Original Petition	New Case Filings	•
Attachments 🥡	Add More Documents		
	case information sheet.pdf 141.4 kb		×

You will have a more expansive set of choices in the security field when your file is headed to the Harris County DCO. That's because the DCO operates a fully electronic filing system. For e-routing purposes, we needed a field where filers could categorize filings by type. Your choices will include: New Case Filings, Answer, Exhibit, Case Information Sheet and Data Sensitive Document. Choose the applicable one.

The information in this field is important, so please be accurate. Judges often will rely on these document descriptions before and during hearings.



Entering filing details

Next, you should attach separately, one by one, attachments (exhibits, case information sheet) that accompany the filing.

Documents			
Lead Document* 🕕	test document.pdf 90.2 kb		×
	Description*	Security*	
	Original Petition	New Case Filings	•
Attachments 🕡	Add More Documents		
	case information sheet.pdf 141.4 kb		×
	Description*	Security*	
	case information sheet	Civil Case Information Sheet	•
	test document EXHIBIT A.pdf 98.5 kb		×
	Description*	Security*	
	EXHIBIT A	Exhibits	-

For each attachment, you need to identify it by its document title and, in the Security field, its document type. Remember that the combined size of all items in your envelope cannot exceed 35 megabytes.



Entering filing details

In the "Filing Comments" field, include any comments that you want to pass along to court clerks.

Lead Document* 🛈	test document.pdf 90.2 kb		E	
	Description*	Security*		
	Original Petition	New Case Filings	•	
Attachments 🕕	Add More Documents			
	case information sheet.pdf 141.4 kb		Ε	
	Description*	Security*		
	case information sheet	Civil Case Information Sheet	•	
	test document EXHIBIT A.pdf 98.5 kb		ε	
	Description*	Security*		
	EXHIBIT A	Exhibits	•	
ling Commonte				
iling Comments	`			
Filer Comments to the clerk				



In the fees section, please check	Fees				
to see whether all your optional services have been included.	Breach Of Contract	Filing Fee Certified Mail Service Fee - Dco	\$0.00 \$0.00		
		Total this Filing	\$0.00		
Vou pood to chooco vour povmont	Case Initiation Fee		\$0.00		
You need to choose your payment	Court Service Fee		\$0.00		
type: credit card or waiver.	Envelop	e Total	\$0.00		
Next, choose the filer type and	Payment Payment Account*				
the filing attorney.	Waiver -				
	Filer Type*				
	Attorney		-		
6	Filing Attorney				
	Filing Attorney				
	Tracy Hopper		-		



Submitting a file

Review your filing before you submit it, and amend it as needed.

Harris District Clerk -	Breach Of Contract								
Case Information	2 Parties 3	Filings ④ Summary							
Invelope and Fi	ling Summary						les Fees		
Case Informatio	n				E	Edit 🙆	Breach Of Contract		
Location: Case Category:	Civil	District Clerk	Filing Attorney: Payment Account:	Tracy Hop Waiver	oper			Filing Fee Certified Mail Servic	\$0.00 ce Fee - Dco \$0.00
Case Type: Date Filed:	Breach	Of Contract						Total this Filing	\$0.00
							Case Initiation Fee		\$0.00
Parties					E	Edit 🔗	Court Service Fee		\$0.00
Party Type	Name	Address		Phone	Attorney	_	Envel	ope Total	\$0.00
Plaintiff	John Smith				Tracy Hopper		Payment		
Defendant	John Jones	201 Carlonie Houston, TX 77002					Payment Account*		
]	Waiver		- ?
Filings					E	Edit 🕢	Filer Type* Attorney		
				I			Allothey		•
Filing Code		Filing Description		Reference Number	Filing Type		Filing Attorney		
Breach Of Contract		Your filing desciption			EFile		Filing Attorney		
Lead Document	File Name			Status	Security		Tracy Hopper		•
Lead Document	test document.pdf	Ē		Ok	New Case Filin	ngs			
	File Name			Status	Security				
Attachments	case information			Ok	Civil Case				
	test document EX	HIBIT A.pdf		Ok	Exhibits				
Filing Comments:	Filer Comments to	the clerk							

There are several stages to the submission process. After you hit the send button, your file is in the Submitting process.



After the file passes through eFileTexas.gov, the file's (or envelope's) status changes to Submitted. In the graphic below, a file's status is listed on the far left.

FILINGS	BOOKMARKS TEMP	PLATES REVIEW QUEUE	REVIEW HISTORY SERVICE C	CONTACTS		
My Filings	•	All Statuses	▼ All Locations	From mm/dd/yyyy 15 To mm/dd/yyyy	15 Case or Envelope	Filter Export
Enve	lope # 67277					2 C 📕
Envelop	e # 67277 filed December 11	, 2013 at 3:27 PM by Tracy Hopper				
Status		Filing Code	Filing Type	Filing Description	Reference Number	
Rejecte	d	Additional Fees	EFile			
Case	# 200012345					12 C 🗖 🛛
Envelop	e # 26805 filed November 17	, 2013 at 11:00 PM by Tracy Hoppe	9r			
Status		Filing Code	Filing Type	Filing Description	Reference Number	
Accept	ed	Answer	EFile			

The file remains in the Submitted status until a DCO clerk reviews it.

When a clerk opens a file, the file's status automatically changes to Under Review.

That status doesn't mean that the clerk has accepted the file or is even actively working it. It means the clerk opened the file.





Your submitted file may be in one of these stages:

- Submitting
- Submitted
- Under Review
- Court Processing
- Accepted
- Rejected



The "Court Processing" status – a term that the state chose – is a misnomer. Court Processing doesn't mean that the DCO is processing the file. Instead, it means that the file ended up in an error queue because something went wrong.

FILINGS	BOOKMAR	KS TEMPLATE	S REVIEW QUEU	E REVIEW HISTORY	SERVICE CONTACTS	
Errored fili	ngs 🔻	All Filing Codes	 All Case Types 	▼ From <m d="" th="" yyyy<=""><th>y> 15 To mm/dd/yyyy 15</th><th>Case or Envelope</th></m>	y> 15 To mm/dd/yyyy 15	Case or Envelope

Envelope # 1106248

Envelope # 1106248 filed April 28, 2014 at 1:51 PM by Marissa Fountain on behalf of Robert Greiwe

Status	Filing Code	Case Type	Filing Description	Queue
Court Processing	Personaly Injury - Non-Auto	Personal Inj (Non-Auto)	Personaly Injury - Non-Auto Personaly	Errored filings



The graphic below shows the DCO's Review Queue for the state portal, eFileTexas.gov.

FILINGS BOOKW	ARKS	TEMPLATE	S		REV	IEW HISTORY	SERV	ICE CONTACTS	
Errored filings	▼ All I	Filing Codes	•	All Case Types	•	From <m d="" td="" yyy<=""><td>y> 15</td><td>To mm/dd/yyyy 15</td><td>Case or Envelope</td></m>	y> 15	To mm/dd/yyyy 15	Case or Envelope

Envelope # 1106248

Envelope # 1106248	filed April 28, 2014 at 1:51 PM by Ma	rissa Fountain on behalf of Robert Gre	eiwe	
Status	Filing Code	Case Type	Filing Description	Queue
Court Processing	Personaly Injury - Non-Auto	Personal Inj (Non-Auto)	Personaly Injury - Non-Auto Pers	sonal: Errored filings

Even though our clerk accepted this filing above, eFileTexas.gov had some kind of trouble with it. eFileTexas.gov puts these problematic filings into an error queue so the DCO can try to figure out the cause of the problem. Some errors can be corrected, some cannot. If they cannot be corrected, a clerk has no choice but to reject a file.



Rejected files are currently listed as "Rejected."

Later this year, the state will change its terminology. "Rejected" will become "Return for Correction."





You will see the envelope number listed in several places. Please provide this number when calling one of our clerks to check the status of a filing.

FILINGS	BOOK	MARKS	TEMPLATE	IS RE	VIEW QUEUE	REV	IEW HIS	TORY S	SERVI	CE	CONTACTS		
Errored filir	ngs	▼ All I	Filing Codes	•	All Case Types	•	From <	M/d/yyyy>	15	То	mm/dd/yyyy	15	Case o



Envelope # 1106248

Envelope # 1106248 filed April 28, 2014 at 1:51 PM by Marissa Fountain on behalf of Robert Greiwe

Status	Filing Code	Case Type	Filing Description
Court Processing	Personaly Injury - Non-Auto	Personal Inj (Non-Auto)	Personaly Injury - Non-Auto Personaly



Getting a file stamp on weekend filings

The state rules on when a file will be stamped as received when it is submitted on weekends changed when the e-filing mandate went into effect Jan. 1, 2014.

But eFileTexas.gov hasn't yet changed its programming to reflect the changes. That is slated to change Aug. 16, 2014, when eFileTexas.gov tweaks its programming.

The new rule says if a file is transmitted on Saturday, Sunday or a legal holiday, it is deemed filed the next workday:

http://www.supreme.courts.state.tx.us/miscdocket/13/13916500.pdf

For example, a file transmitted on a Saturday currently receives a file stamp for that Saturday. As of Aug. 16, that same file will receive a stamp for the following Monday.



Canceling a filing

Your EFSP should have a link or button that allows you to cancel a filing after you have submitted it.

Once a DCO clerk opens your file and a file's status changes to Under Review, you can no longer cancel it.



Credit card errors are a very common problem that land filings in the errored filings queue. An error may be caused by a credit card's expiration date, which you enter when you provide payment information to your EFSP. You need to update the card's information when your card expires. Your designated EFSP firm administrator should be able to go into an administration module on the EFSP site and update credit card information.

< <! Could not perform payment processing because the account has been declined. Ensure there are sufficient funds available and that the account has not expired (Payment was declined).!>>

Payment Account Visa	. Hume	
Payment Account	t Type*	



Problems may crop up when a firm miscalculates a filing's cost.

Some firms place a \$500 limit on credit card transactions. Say a firm submits a filing and calculates its cost at \$280. eFileTexas.gov then places a pre-authorized charge of \$280 on the card.

But the real cost ends up being \$320 when a DCO clerk modifies the billing to take into account all the requested optional services.

Some credit card companies could take three to five days to remove the pre-authorized charge of \$280.

If that happens, the new \$320 authorization will exceed the card's \$500 limit, causing the card and the filing to be rejected.

Harris County District Clerk Chris Daniel



Avoiding common errors

PDF filings that arrive with built-in security restrictions also land files in the error queue. eFileTexas.gov provides an automatic errors message, as seen below.

20140228 Villagio v. Evon Hood; Order for Substituted Service of Process Under Rule 106(b)-Signed.pdf [Original] [PDF]	Description Sigi
Odyssey File & Serve could not accept the pdf file because it is secured by security restrictions. The most common security restrictions password security not allowing the copying or changing of the document. Please remove the security settings and resubmit the filing.	include Copy
	Adions
No review images are available for this document. 20140228 Villagio v. Evon Hood; Order for Substituted Service of Process Under Rule 106(b)-Signed.pdf	

A file will land in the error queue if the PDF includes password security that doesn't allow the document to be copied or changed. Such a file can't be file stamped.



Resubmit the filing after the security settings have been deleted. Please contact your EFSP for assistance.

20140228 Villagio v. Evon Hood; Order for Substituted Service of Process Under Rule 106(b)-Signed.pdf [Original] [PDF] Description	ion Sigi
Odyssey File & Serve could not accept the pdf file because it is secured by security restrictions. The most common security restrictions include password security not allowing the copying or changing of the document. Please remove the security settings and resubmit the filing.	Сору
No review images are available for this document.	

20140228 Villagio v. Evon Hood; Order for Substituted Service of Process Under Rule 106(b)-Signed.pdf



eFileTexas.com is tweaking its programming so filers are notified at the time of filing that a file has security codes that will cause the file to be rejected. eFileTexas.com is slated to alter its programming in August 2014.



Files sometimes are rejected because document conversion errors prevent files from being translated. eFileTexas.gov's programmers are still trying to determine what triggers a document conversion error.

Case Info Sheet JG.pdf	[Original] [PDF]			Description	Case Info Sheet JG.pdf
	on error could not be trar an unexpected exception				tionTranslation table, the database Cop
	(cg) A civil case information sheet must	ANK LINE (MALT): ONZALEZ V LINN ENERG John Smith V. All American Insurance Co. In the completed and submitted when an o	COLET (THE CLER COLET (THE CLER SY, LLC and SJL WELL SEF or May Auto Dates: In the Matter of the Exact of original petition or application is filed to im renforcement is filed in a family law case.	t USE OVLT): RVICE, LLC (George Jackson) tiate a new civil, family	law, probable, or mental be the best available at
	I. Centact Information for person of Name Barri Griewe Address: 952 Echo Ln. Suite 209 City-State/Zip-	completing case information sheets Email: bam@daspitlaw.com Telephone: <u>713-588-0383</u> Fax:	Names of parties in cases Plantaillys) Perintenen(s): JUAN GONZALEZ Defendant(s) Respondent(s) LINN ENERGY_LLC	Attorney for Pla Pro Se Plaintif5 Title IV-D Ager Other:	Petitioner 5



If a document conversion error causes your file to be rejected, contact your EFSP. Your EFSP should be able to tell you exactly what is triggering the error. You will need to amend your file and re-file.

Case Info Sheet JG.pdf [Original] [PDF]			Description	Case Info Sheet JG.pdf
A document conversion error could not be t was not available, or an unexpected except				101
A civil gase information sheet n	R CLERK LISE (INLE): GONZALEZ V LINN ENERCE (c.g. John Smith V All American from the Co.) hust be completed and submitted when an o	COLET (FOR CLERE COLET (FOR CLERE SY, LLC and SJL WELL SER the May And Joses. In the Matter of the Estate of riginal petition or application is filed to inst e enforcement is filed in a family law case.	NICE, LLC (George Jackson) faste a new civil, family	
	on completing case information sheet:	Names of parties in cases	Person or outity	v completing sheet is:
Nume Barn Griewe Address 952 Echo Ln. Suite 208 City/State/Zip	Email: bam@daspitlaw.com Telephone:	Plantail(s)/Pentioner(s): JUAN GONZALEZ Defendant(s)/Respondent(s)	Attorney for Pla Pro Se Plaintifi Title IV-D Agen Other:	intif/Petitioner
Houston, Texas 77024	713-587-9086		Non-Custodial Par	ient.



Problems with lawyers' bar numbers also are delaying files and may cause problems even after the acceptance process. Possibly your bar number couldn't be verified or you didn't fill in the bar number field when you signed up with an EFSP.

Manage Users for Your Firm

First Name	Last Name 🔺
Tracy	Hopper
Add Firm User	
First Name*	Middle
Тгасу	
Email Address*	
tracy.hopper@hcdistrictclerk.com	
Roles	
🖌 Firm Admin 🗹 Filer	
✔ Attorney	
Attorney Number* 🥡	
99999930 Verified	



Improving the e-filing process

The process should be improved when eFileTexas.gov comes out with an update Aug. 16, 2014. It will feature a Return for Correction status, allowing a clerk to return a file to a filer.

A note about files that are returned for correction: The eFileTexas.gov update is slated to allow filers to resubmit revised filings into an envelope and still receive the original file date.



Improving the e-filing process

In May 2014, the DCO began offering a way for lawyers (and pro-se litigants) to gain access to confidential cases when they are a party of record. Lawyers seeking access to confidential cases will need to set up a PIN. You will be able to see case information, settings, activities and images. Access may be gained from home, office or courthouse kiosks.

earch Results		View Mobile Versi	
records you have queried are cu arding the below case will be dise			as been SEALED. No further information rds are no longer confidential.
Case (Cause) Number	File Date	Court	Are you part of this case?
Case (Cause) Number 201400461J-7	File Date 1/29/2014	Court 315	Are you part of this case? Click here to get access

To access this CONFIDENTIAL case, click on the case link and provide the PIN you received by email.

Case (Cause) Number	File Date	Court	
201400461J-7	1/29/2014	315	

Issues with a PIN?: Write us at DCSA@hcdistrictclerk.com

Verification Chec	:k: 🍃
You are forbidden to	access this site using
an automated program	m. Please type the
word you see in the v	erification text box
and then click on the	Submit button to
process your request	
gil	HR
* Verification	

Harris County District Clerk Chris Daniel



Offering other improvements at the DCO

You can now access electronic docket sheets at the DCO. You can view docket sheets at no cost or buy them for \$1 per page.

	Harris County Docket Sheet	
2013-123 COURT: 234 FILED DATE: CASE TYPE:	th	
	ZENDEJO, MARIA	
	Atturney: BICKERS, CURTIS JAMES	
	ANDI RE LLC	
	Attomey: TORRES, ENRIQUE	2
	Trial Settings	
Date	Comment	Ĩ
8/2/2014	Docket Set For: This Setting	2
	Docket Sheet Entries	
Date	Comment	
6/12/2013	SBSRX - ORDER GRANTING SUBSTITUTED SERVICE SIGNED	
11/13/2013	DCORX-DOCKET CONTROL/PRETRIAL ORDER SIGNED	
1/9/2014	4 - ORDER OF NON-BUIT SIGNED	



Offering other improvements at the DCO

- Images of filed documents show up more quickly on the DCO web site. The DCO now displays court documents before they proceed through our final verification process.
- Through the DCO's efforts, judges soon will be able to sign documents electronically in court.



Finding help

Supreme Court Mandate Rules

http://www.supreme.courts.state.tx.us/miscdocket/13/13916500.pdf

JCIT Technology Standards

Technology Standards v1.3 [pdf] (Adopted March 21, 2014)

Electronic Filing Service Provider (EFSP) Comparison Chart

http://www.efiletexas.gov/service-providers.htm

Self-Service Support – knowledge base questions and answers

https://efile.txcourts.gov/selfservice/selfservice/

FAQ's

http://www.efiletexas.gov/faqs.htm

JCIT Electronic Filing Page

http://www.courts.state.tx.us/jcit/Efiling/EfilingHome.asp

Civil eFiling FAQ's

http://www.hcdistrictclerk.com/Common/Civil/EFileFAQ.aspx



Finding help

If you have questions about how the DCO is handling your e-filed document, you may send a question to: <u>eFiling@hcdistrictclerk.com</u>.

If you have problems with your PIN, please contact us at: <u>DCSA@hcdistrictclerk.com</u>.